

Cleaning and maintenance



Hamilton Showroom 07 959 1861
Tauranga Showroom 021 977 548
Quotes info@floorboards.co.nz

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Important

Please read the following information which covers care and maintenance instructions to maintain your new floor, and keep it looking its best for years.

Please always use the manufacturer's cleaning kit and cleaning products that come with your new floor. Incorrect care may invalidate your warranty. Even if an alternative cleaning product states that it is suitable for your type of flooring, please check with our team at Floorboards before use.

When cleaning your floor:

Always

- ✓ **Always use** the cleaner provided by the flooring manufacturer.
- ✓ **Always use** a damp anti-static mop for the best results.
- ✓ **Always contact** the Floorboards team on 07 959 1861 **before using** any alternative cleaning product, even if it states it's suitable for your floor type.

Never

- ✗ **Never use** highly acidic, corrosive or alkaline household cleaners, such as Jif, Mr Muscle, Handy Andy, Ajax etc.
- ✗ **Never use** a wet mop or leave water pooled on the floor surface.
- ✗ **Never use** treated or chemically-impregnated cloths.
- ✗ **Never use** a steam mop. The combination of excessive heat and water will be detrimental to any flooring surface.

Please use the manufacturer's cleaning kit and cleaning products that comes with your new floor. Incorrect care may invalidate your warranty.

How to clean your floor

Light Cleaning

A combination of dry and damp cleaning is all you'll need to keep your floor looking its best.

1. Remove surface dust, dirt and grit with a vacuum with a brush-head or, sweep with a soft-bristled broom or brush and pan, or dust with the dry or damp microfibre mop.

Deep Cleaning

For a more thorough clean, damp mop your floor using the steps according to the manufacturer's instructions:

Quick Step Cleaning Kit

1. Remove surface dust, dirt and grit as per the light cleaning instructions above.
2. Add 1 teaspoon of Quick-Step Clean concentrate to the mop water tank.
3. Use the trigger to spray the floor ahead of the mop and distribute moisture evenly.
4. Work along the length of the planks.
5. Rinse the microfibre pad frequently, especially on large or very dirty floors.
6. Try to avoid foot traffic until the floor is completely dry.
7. Always make sure to wipe dry any excess moisture after cleaning.
8. Never leave your mop standing with a wet cleaning pad face-down on the floor surface when done cleaning as this may cause permanent damage to your surface.

Torlys Cleaning Kit

1. Remove surface dust, dirt and grit as per the light cleaning instructions above.
2. Spray a small quantity of cleaner on the clean mop cover.
3. Wipe the floor with the damp mop.
4. Never leave your mop standing with a wet cleaning pad face-down on the floor surface when done cleaning as this may cause permanent damage to your surface.

Bona Cleaning Kit

1. Remove surface dust, dirt and grit as per the light cleaning instructions above.
2. After filling with Bona solution, firmly insert the Bona refillable cleaner bottle into the mop socket.
3. Attach the cleaning pad to the mop-head.
4. Use the trigger to mist cleaner onto the floor and wipe the floor clean.
5. When it is time to refill your bottle, click the release button for easy removal of the bottle and refill with the appropriate Bona specialty cleaner.
6. Never leave your mop standing with a wet cleaning pad face-down on the floor surface when done cleaning as this may cause permanent damage to your surface.

**To re-order more cleaner concentrate or cleaning kit, contact the Floorboards team:
Email info@floorboards.co.nz or Phone 07 959 1861.**

FAQs

Does my new floor need a protective finish after installation?

Your flooring will be ready to walk on as soon as the installation is finished. You do not need any post-installation finishes or protectors.

What will my cleaning kit include?

Your cleaning kit will include:

- 1) a kitset mop,
- 2) a microfiber mop head with specially designed microfibers to pick up dirt,
- 3) Cleaner which will be in a concentrate or pre-mixed solution to maintain the floor's lustre.

How do I dilute the cleaner concentrate to make the cleaning spray?

Add 1-teaspoon of cleaning concentrate into the mop holder and fill the rest with water.

Is the cleaning spray water-based?

Our cleaning sprays are water-based, biodegradable, phosphate-free, VOC-free, fragrance-free, pH-neutral, non-abrasive, and non-corrosive.

Can I use other cleaners on my floor?

DO NOT USE other cleaners on your floor. Treating your floor with products that build up layers (e.g. polishes or waxes) is unnecessary and may leave a streaky or slippery residue that will make later maintenance more difficult. Please use the cleaning kit provided and follow the cleaning instructions. If you have any questions about cleaning your floor, contact our showroom on 07 959 1861 or email us at info@floorboards.co.nz

How to clean the mop holder?

Once the cleaner spray has been used on your Quick-Step or Bona cleaning kit. Release the holder from the mop handle and rinse the bottle with water.

How to clean the removable mop head?

The removable microfibre mop head can be hand washed or machine washed according to the label's instructions. Do not use fabric softener. Allow to line dry. Do not tumble dry.

How to order more concentrate cleaner?

To order more concentrate or another cleaning kit, please contact Floorboards on 07 959 1861 or email us at info@floorboards.co.nz

**Do you have any other questions? Contact the Floorboards team:
Email info@floorboards.co.nz or Phone 07 959 1861.**

Floorcare tips

How to prevent damage your floor:

- Use a non-skid cotton doormat at the entrance of your home to trap tracked-in dirt and grit at the door.
- Remove shoes indoors, and keep pets' claws regularly trimmed.
- Use felt floor-protector pads on furniture feet to help minimise avoidable damage to your floor.
- Any liquid spills need to be wiped up with an untreated cloth or sponge as quickly as possible.
- Use Floorboards recommended cleaning products and cleaning techniques.

How to remove stubborn marks & stains:

- Grease, chocolate, oil-based substances: Use manufacturer's diluted cleaning spray on a cloth and wipe away.
- Rubber or plastic marks: Rub off with a dry cloth.

How to clean up spilled liquids:

- DO NOT leave liquid or water spills on the floor for long periods of time. Wipe up as soon as possible with a sponge or damp cloth. If dried, rub off with a dry cloth.

What to do if damage does occur?

- We stock Scratch-Fix pens and beeswax sticks for small repairs.
- For more significant damage, contact our showroom on 07 959 1861 to arrange board replacement or floor refinishing.

Thank you for choosing Floorboards to supply and install your new hard surface flooring. If you have any queries about cleaning and maintaining your new floor, please contact the Floorboards team.

Hamilton Showroom

☎ 07 959 1861

📍 Level 1, 79 Church Road, Hamilton

Tauranga Showroom

☎ 021 977 548

📍 12/8 Toorea Street, Pāpāmoa Beach, Pāpāmoa

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✉ info@floorboards.co.nz

🌐 floorboards.co.nz



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The logo for floorboards, featuring the word "floorboards" in a lowercase, sans-serif font, followed by a graphic element consisting of three vertical bars of varying heights.